

# Country-specific features on Data privacy statement for the job application process at the Hannover Re Group through SAP SuccessFactors - Canada

## 1. Who is responsible for data processing and data privacy?

### a. Data processing

Hannover Rück SE Canadian Branch,  
220 Bay Street; Suite 400; Toronto, Ontario M5J 2W4; Canada  
Phone +1 416 867-9712  
Email [HRCanBr-personnel@hannover-re.com](mailto:HRCanBr-personnel@hannover-re.com)

### b. Data privacy

Andreas Welke  
Local Data Protection Officer  
Hannover Rück SE Canadian Branch,  
220 Bay Street; Suite 400; Toronto, Ontario M5J 2W4; Canada  
Phone +1 416 867-1732  
Email [andreas.welke@hannover-re.com](mailto:andreas.welke@hannover-re.com)

## 2. How long are your data stored? (In Addition to Hannover Re's Group DPCS)

We erase your personal application data twenty-four months automatically after the conclusion of an ongoing application process, i.e. after receipt of a rejection, discontinuation of the application process or contract offer. This does not apply if legal provisions prevent erasure or further storage is necessary for evidentiary purposes or if you have consented to longer storage.

If you do not delete your personal account in the Hannover Re application portal, your personal data will remain stored in your application profile for twenty-four months from the last change or activity, provided your application status is active. This means that you can use it for another six months for further applications to Hannover Re. If you neither change your data nor apply for another position at Hannover Re within these six months and your application status is active, your application profile will be automatically deleted after 24 months in addition to your personal account in the portal. In this case, only anonymised data will remain on the portal.

## 3. Would you like to complain about the handling of your data?

You have recourse to the Local Data Protection Officer (contact details as above) or a data protection supervisory authority.

Status of this information: October 2024